



## **Star Castle Hotel Access Statement**

### **Overview**

The Star Castle is a family-run hotel offering guests a choice of accommodation with 38 bedrooms located within the Castle and surrounding landscaped gardens. Star Castle was built in 1593 during the reign of Queen Elizabeth I, for the defence of the Isles of Scilly. The Castle is grade I listed.

### **Location and Transportation**

Star Castle Hotel, St Mary's, Isles of Scilly, TR21 0JA. 28 Miles from Lands End and accessible from the following regional airports with Skybus:

- Lands End, flight time 15 Minutes
- Newquay, flight time 30 Minutes
- Exeter, flight time of one hour

Our reception team is more than happy to book your travel arrangements and can offer guidance on planning your journey to best suit your needs. We offer a complimentary meet and greet service from St Mary's Airport and St Mary's Harbour.

Star Castle stands on the fortified Garrison Hill to the west of Hugh Town, St Mary's, and commands magnificent views of the sea. It is a five-minute hilly walk from Hugh Town and the Harbour, and a 10 minute walk to the first of many beautiful beaches. Local Amenities within a five minute walk include; clothing shops, souvenir shops, cafes, bakery, newsagents, delicatessen, supermarket, the Tourist Information Centre, Barclays, Lloyds Bank, cash machine, pubs and restaurants. Our driver is more than happy to assist with transportation anywhere on St Mary's subject to availability.

### **Main Entrance**

Nine steps lead to the cobble stone entrance and a short walk over cobbles under the portcullis will bring you to the reception area.

### **Restaurants**

Guests have the choice of two award-winning restaurants each serving a four course menu that is created daily by our head chef to take full advantage of fresh locally caught sea food, local produce and vegetables from our own kitchen garden. Any special dietary requirements can be accommodated and our Head Chef will personally adapt the menu for you.

### **The Castle Dining Room**

Located to the right of the reception area on the ground floor is the castle dining room that was the original officer's mess. It has low beams and is a short walk from the garden rooms with 15 steps down to it.

### **The Conservatory Restaurant**

Situated within the grounds of the hotel and a short walk from the castle rooms (15 steps and then 100 meters on flat), closer to the garden rooms with a 50 meter or less walk on flat. Open April to mid-October, this restaurant specialises in seafood.

### **The Dungeon Bar**

Twelve steps down from reception you will be transported back 400 years. Throughout the day you can order drinks at reception and we will deliver them to you on the ramparts. Lunch is served in the bar between 12 – 2pm daily and room service is available between 8am – 10pm. We are open every evening from 6pm for drinks.

### **The Lounge**

A Peaceful and relaxing reading room, perfect for enjoying a morning coffee and a homemade biscuit whilst taking in the views of the neighbouring Islands. The Lounge is situated on the first floor of the Castle above the reception. Free WIFI access is available.

### **The Swimming Pool**

Unwind after a busy day Island hopping and take a dip in our indoor heated pool situated in the garden area. Changing rooms are located within the pool complex and towels are provided for you. There are five steps leading to the pool entrance.

### **Accommodation:**

#### **Castle Rooms**

A flight of 14 stairs lead up to the first floor where four rooms are located, a further 14 stairs take you to the second floor with four rooms. The corridors are narrow and winding and the 2nd Floor has sloping ceilings but does benefit from sea views. There are no lifts to these rooms.

#### **Single Guardhouse Rooms**

Three rooms located at the North, East and West points of the castle on the ramparts, ten steps from the main castle entrance. All with walk in showers, no baths.

#### **Garden Rooms**

From the rampart area the garden rooms and suites are adjacent to the castle these comprise of rooms and family suites all on the ground floor with a sea or garden view. Access is via a bridge from the castle and also through the gardens and via a track leading from the hotel front. Please note a number of our rooms can be twin or double and we welcome dogs in these rooms. One standard room has a walk-in shower with no bath and the rest of these rooms and suites have baths with showers over them.

Our reception team have extensive knowledge of the hotel rooms and surrounding areas and will happily and honestly advise you on accommodation options that will best suit your requirements. Wheelchair access is restricted throughout the hotel.

Additional services available:

- Portable Hand Rail
- Non-slip bath mat
- Wheelchair Hire
- Complimentary transportation
- Electric golf cart hire

Contact Details

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